Dealing with Academic Dishonesty in Online & Remote Teaching Environments

Jennifer Wright, Program Manager

Office of Integrity and Ethical Development

Office of Student Rights and Responsibilities

Division of Student Development and Enrollment Services

UCF

Coming Soon…

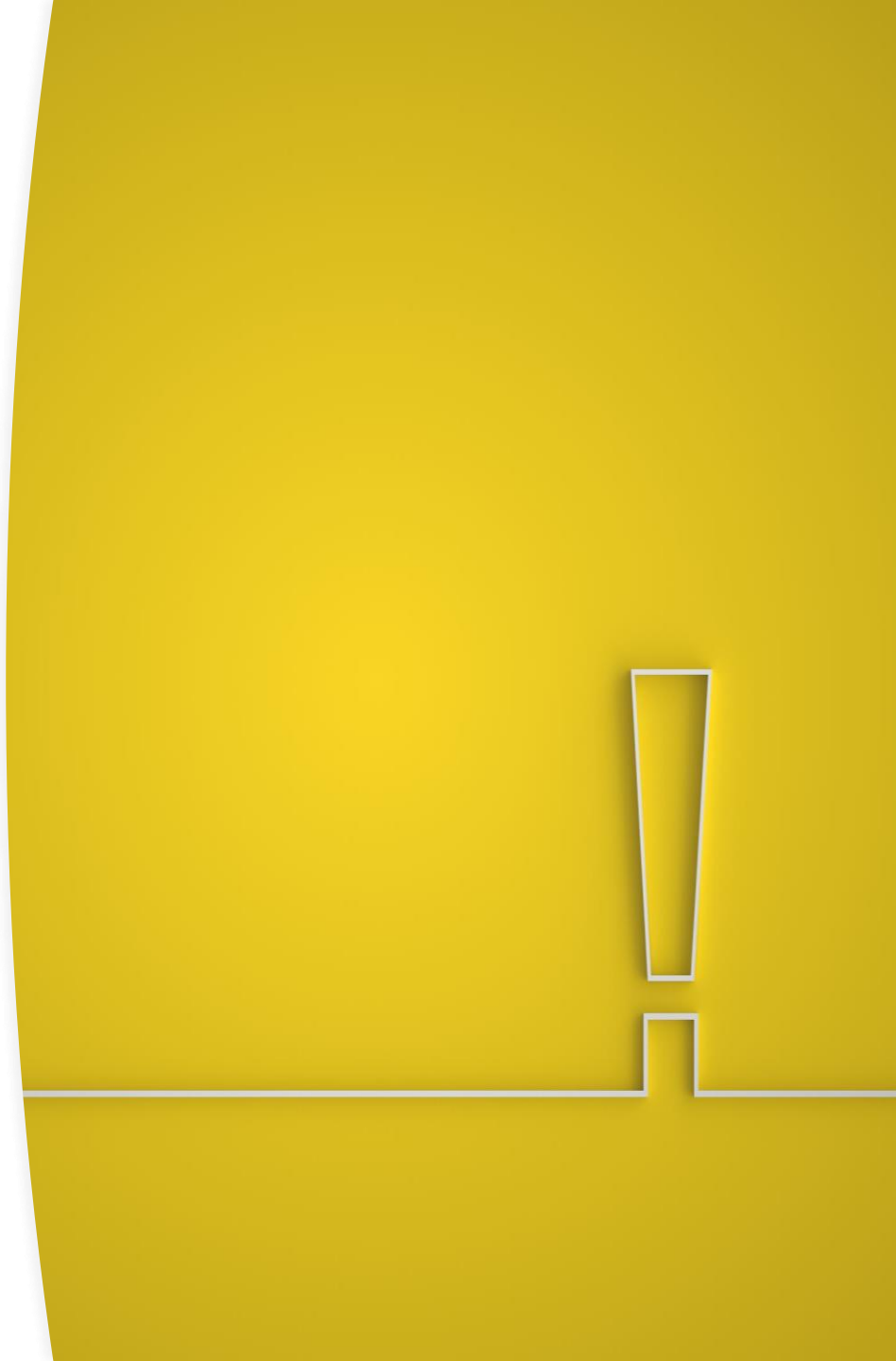
The merger of the Office of Student Conduct & the Office of Integrity and Ethical Development to…

Student Conduct and Academic Integrity (SCAI)

Point of Contact for Academic Integrity

(started in September of 2019)

- I inspect and review every academic misconduct incident report submitted and create cases for adjudication.
- I send a follow-up emails to the reporter of the incident indicating we received the report, ask further questions/clarifications, ask for additional materials, or that we need nothing further.
- I support Jacqueline Khawand, Coordinator, during the adjudication of the case.
- I send the reporter the outcome of the hearing process.
- I provide educational sanctioning for students found in-violation of academic integrity.



Specializing in All Things Academic Integrity
Here to Support You

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&

Jacqueline (Jackie) Khawand, Coordinator

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Chegg – “Honor Code”
https://www.chegg.com/honorcode

ACADEMIC INTEGRITY

- *Chegg is designed to support learning, not replace it. We expect our users to follow our Honor Code. We take misuse of our products and services very seriously and users and/or tutors who do not follow this code will be censured, including potentially being banned from our platform.*

Chegg – “Honor Code”

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For Students & Users:

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- 1. Submitting any textbook solutions or other content from our services to any class as your own work.
- 2. Using our questions and answers service to complete tests, exams, or homework when instructed by your professor or institution not to use outside help.
- 3. Any other violation of your instructor’s or school’s academic honor code.
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Chegg – “Honor Code”

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For Professors:

- If you have concerns that students may be using our products inappropriately, Chegg is here to work with you and address your concerns. We will cooperate with any official investigation by an academic instruction.
- To open an official Honor Code investigation in conjunction with an academic investigation, the request must come directly from the office of the dean or the body in charge of handling matters of academic investigation at the university. The written request must be made on university letterhead and indicate that the information is needed as part of an official school investigation into academic integrity.
- The letter should be dated, signed and please **include URLs or any other information that is relevant to the investigation**. You can scan and email the letter back to honorcode@chegg.com or fax it to: (408) 521-0400.

This Works! 3 out of 3 cases to date

You Supply the URL (Screen Shot)

We will Supply the Letter

(Jennifer.Wright@ucf.edu)

Getting Your Material Off of Chegg

https://www.chegg.com/honorcode

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- If you are a copyright owner and have a good faith belief that your copyrighted material has been uploaded to our website, **we will remove the material upon submission of the information and sworn statements set out in the DMCA**. If you would like to use our form for that purpose, it can be found here:
- Our DMCA policy: https://www.chegg.com/copyright
- Our DMCA form: https://www.chegg.com/a/p/copyright/chipro-form.pdf
- Once this form is completed, please email it to CopyrightAgent@Chegg.com and we can remove the content from our site.

Group Me – Submission to SCAI

How can we best support the Office of Student Conduct in submitting the names of GroupMe participants? For example, if a GroupMe includes 45 students, what names should we send forward?

https://osc.sdes.ucf.edu

Submission of Academic Misconduct Incident Report

What names to submit?

Those involved in WRITTEN TEXT postings or exchanges

- One report for all students involved in the same behavior
- Include screen shots of the written text, instructions for the assignment that indicated “no outside sources allowed”, any correspondence you have had with the student, and your course syllabus

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Submission of Academic Misconduct Incident Report

Example:

Eric Smith posts – “I need help with number 4.”

Michelle Jones – “The answer is C

(Cannot ask for answer & cannot give an answer)

Group Me – Submission to SCAI

How can we best support the Office of Student Conduct in submitting the names of GroupMe participants? For example, if a GroupMe includes 45 students, what names should we send forward?

Example:

Amanda Thomas posts “Just finished the test and you know you better understand chapter 6 before you start the test.”

(Cannot give hints or suggestions)

Example:

Tom Miller posts “I think you are supposed to use the theory of “X” on question #3. Anyone else using that?”

(Cannot ask for help)

Group Me
How to Find Out Who Posted

Able to determine more information regarding an individual who joined a Group Me chat if their username is not associated with the course roster (ongoing investigation right now)

More to Come

Combating the Use of Group Me… Use Your Students

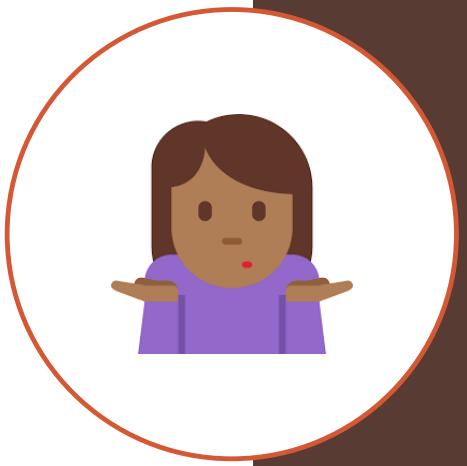
- Students will email you about the use of a Group Me chat for cheating.
- Students will send you screenshots of Group Me chats that contain cheating.
- We don’t need the student who informs you of the Group Me to participate in a conduct hearing.
  The screenshot is enough.

Lock Down Browser

- We can now obtain the video of a student taking an assessment for evidence in an academic misconduct case.
- Need to be able to SEE that the student is using something to gain an unfair advantage.
- Shifty Eyes Don’t Count

Do I Report or Do I Not Report?

- Is it that serious?
- Do I want a student's life upended over this?
- What will student's think of me for turning them in?
- I don't want them to get into trouble.
- My reputation will become that as "The one who turns students in"
- I don't want this follow them the rest of their lives.



Unsanctioned Coaching Session
(No Conduct Record)

For students who come close to committing academic misconduct.

For students who need intervention but what they did was not too serious or does not need to go through the student conduct process.

Mandating the coaching session needs to come from the Instructor. I have language you can use in an email to send to students regarding how to connect with me and potential consequences for not following through.

An email is sent to the Instructor after the coaching session has concluded.

This is an Experiment in....

The More We Know
The Better We Can Prevent

- We conduct workshops on academic integrity, ethical decision making, and professionalism
- Providing 3 Zoom workshops this summer B term
- 10 Zoom workshops this fall 2020
- Available to Join Your Class

zoom

Available for
Email, Skype and
Zoom Consultations

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&

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